

Recorded Greeting

Thank you for calling [*insert city*] newest [*insert something unique about your dealership*] Ford dealership, HomeTown Ford. If you know your party's extension, please enter it now. For sales dial 1, for service, dial 6, for parts dial 7, for our finance department, dial 5. Dial zero if you would like to speak to an operator.

On Hold

Your call is important to us, thank you for holding. A HomeTown Ford professional will be with you shortly. HomeTown Ford is easy to find at [*insert dealership address*], you can find driving directions and daily specials at our web site, www.HomeTownFord.com.

If you're calling to schedule an appointment for service please press 6 for our VIP Service Line. Save time by scheduling your next service appointment online, at www.HomeTownFord.com.

Did you know that our service department is open Saturdays? If you choose to wait for your car instead of using our free shuttle, enjoy a free cup of coffee in our comfortable customer lounge offering free wireless internet.

Test drive a new Ford. Really! We know how hectic your schedule can be. That's why we offer the option of having a sales professional bring the vehicle of your choice to your home or office for a test drive. We can handle the complete transaction all from the comfort of your home or office. Dial 1 to schedule.

Thank you for holding. Someone will be with you momentarily.

HomeTown Ford stocks not only Ford parts, but our 'accessories boutique' carries a complete line of custom wheels, video systems and much more to customize your vehicle. All installation work is done to our exacting standards by trained professionals who know your Ford vehicle.

Thank you for your patience, we'll be right with you.

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